UNITED STATES DISTRICT COURT

FOR THE NORTHERN DISTRICT OF CALIFORNIA

SERENA NARO, individually and on behalf of all others similarly situated;
TRISH GONZALES, individually and on behalf of all others similarly situated;
AND THE CALIFORNIA LABOR
AND WORKFORCE
DEVELOPMENT AGENCY ex rel.
SERENA NARO AND TRISH
GONAZALES, a California governmental entity,

Plaintiffs,

v.

WALGREEN CO., an Illinois corporation; and WALGREEN
PHARMACY SERVICES MIDWEST,

LLC, an Illinois corporation; and DOES

Defendants.

Case No.: 4:22-cv-03170-JST

Assigned for All Purposes to: Hon. Jon S. Tigar Courtroom 6

DECLARATION OF SERENA NARO IN SUPPORT OF PLAINTIFFS' MOTION FOR FINAL APPROVAL OF CLASS ACTION AND PAGA REPRESENTATIVE ACTION SETTLEMENT

Date: January 8, 2026 Time: 2:00 PM Courtroom 6, via Zoom

Complaint Filed: May 31, 2022

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Declaration of Serena Naro in Support of Plaintiffs' Motion for Final Approval of Class Action and PAGA Representative Action Settlement

I, Serena Naro, declare as follows:

- 1. I am one of the named plaintiffs in *Naro, et al. v. Walgreen Co., et al.*, Northern District Court Case No. 4:22-cv-03170-JST and submit this declaration in support of Plaintiffs' Motion for Final Approval of Class Action and Private Attorneys General Act ("PAGA") Representative Action Settlement. I have personal knowledge of the facts set forth in this declaration and could and would testify competently to them.
- 2. On May 31, 2022, I filed a lawsuit against my former employer, Walgreen Co. and Walgreen Pharmacy Services Midwest, LLC ("Walgreens" or "Defendants"). I later filed a First Amended Class Action Complaint on February 23, 2023, in the United States District Court for the Northern District of California.
- 3. I understood that by filing this case as both a class action and a PAGA representative action, I was representing not only my own interests but also those of other Walgreens employees in California who were in similar situations. I knew I had a responsibility to act in the best interests of these employees, and that as a PAGA representative, I was also helping the State of California enforce its labor laws.
- 4. Throughout the case, I spent many hours on phone calls and emails with my attorneys, sharing details about my own work experiences at Walgreens and what I knew about how things worked for my coworkers. I explained, in particular, the process we went through to purchase uniforms, which helped my attorneys understand the situation and prepare the Complaint, initial disclosures, and discovery responses.
- 5. I also spent several hours gathering and sending evidence. This included taking photographs and mailing dozens of pairs of Walgreens-branded scrubs that I had purchased through the Walgreens website, to show the uniform expenses I personally paid out of pocket.
 - 6. I devoted additional time preparing for my deposition and then traveling to and

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attending it in San Francisco. The trip from Redding to San Francisco is about a four-hour drive each way, and I had to take two days off from work and school, and make arrangements for childcare and pet care.

- 7. During settlement discussions, I stayed in close contact with my attorneys, answering questions about uniform voucher issues and reviewing my bank and credit card records to locate uniform purchase transactions.
- 8. When the proposed settlement was reached, I carefully reviewed the terms with my attorneys. Based on everything I learned through this case, I believe the settlement is in the best interests of the Class Members. I understand that Walgreens continues to deny that employees were required to buy Walgreens-branded uniforms, and that the Court could have ruled either way on that issue. Given the risks and uncertainties of continued litigation, I believe this settlement is fair and reasonable.
- 9. As a named plaintiff, I also understood that I was taking on certain risks, including the chance that I might be held responsible for Defendants' costs if Walgreens had won the case. I was also aware that being a plaintiff in an employment lawsuit could potentially make it harder for me to find future work, since some employers might view my participation negatively.
- 10. Even so, I felt strongly that Walgreens should be held accountable for its uniform policy and that employees should be reimbursed for the expenses we had to pay ourselves.
- 11. Throughout the case, I have remained actively involved and plan to stay engaged through its completion. Overall, I estimate that I have spent at least 45 hours working on this case — meeting and communicating with my attorneys, reviewing documents, gathering evidence, assisting during settlement negotiations, and reviewing settlement papers.
- 12. From the start, I understood that participating in a class and PAGA action meant accepting certain risks, including reputational harm, possible financial liability for costs, and a long case timeline. Still, I believe these types of cases are important because Declaration of Serena Naro in Support of Plaintiffs' Motion for Final Approval of Class Action and PAGA Representative Action Settlement

Case No. 4:22-cv-03170-JST

they allow employees to come together and hold employers accountable, especially when individual claims are too small to pursue on their own.

13. For these reasons, I respectfully ask the Court to approve a service award in the amount of \$10,000 to compensate me for the time and effort I have devoted to this case, the personal and professional risks I assumed, and the benefits this settlement provides to the Class Members and the Labor and Workforce Development Agency.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. This Declaration was executed on 10/28/2025 at Redding , California.



Serena Naro